The Neurodivergent Therapy Space AI Usage Policy

At The Neurodivergent Therapy Space, we are committed to transparency, trust, and responsible innovation. This AI Usage Policy explains how we use artificial intelligence (AI) tools in the course of delivering our services, and how that may impact our clients, potential clients, website visitors, and social media followers.

1. How We Use AI

This policy sets out how we use artificial intelligence (AI) tools responsibly and legally within The Neurodivergent Therapy Space, and how we use it, amongst other things, to protect our copyright and ensure that client data is protected.
We may use AI-based tools to support or enhance aspects of our business, including but not limited to:

- Content creation (e.g. blogs, emails, captions)
- Creation of images and designs
- Idea generation and market research
- Customer support or communication (e.g. auto-replies, suggested responses)
- Internal productivity tasks (e.g. scheduling, admin, creating summaries)

All AI-generated content is reviewed and edited by a human before being shared with clients or published publicly, unless clearly stated otherwise.

2. AI and Personal Data

We will never knowingly input sensitive or data which is personally identifiable client data into public AI platforms.

All personal data processed using AI is handled in compliance with GDPR. In particular, we:

- Limit data shared with external processors
- Ensure AI tools are subject to appropriate data protection agreements
- Do not use AI to make fully automated decisions that have legal or significant outcomes without human review

For our full data privacy policy click here
https://www.neurodivergenttherapyspace.com/_files/ugd/1e6e2d_be20238ab16c459a8f62841751f57fc4.pdf
If you have questions about how your data is used, you may contact us at info@neurodivergenttherapyspace.com

3. Transparency and Responsibility

AI helps us improve speed and efficiency, however, we remain fully responsible for the accuracy, legality, and appropriateness of everything that we create using AI, including any outputs and for all of the services that we deliver.
If AI has been used to generate any part of a deliverable, we disclose this when appropriate. 5.

4. Limitations of AI Use

AI-generated content may occasionally contain factual inaccuracies, outdated information, or lack context. While we strive for high-quality, human-reviewed outputs, we recommend clients use their own judgment and verify any important information provided.

5. Use of AI and client information

The Neurodivergent Therapy Space (NDTS) uses AI tools solely to support general business activities, such as content creation, research, understanding information and drafting non-clinical documents. NDTS does not use AI to deliver therapeutic services, make clinical decisions, assess clients or process confidential client information. AI tools are not used by NDTS to generate clinical notes, analyse therapy sessions or process client records held within its clinical management platform.

As NDTS does not use AI to process individual client information or deliver therapeutic services, an AI-specific client opt-out process is not currently applicable. Independent affiliate therapists are responsible for their own clinical practice and any AI use within it, subject to their own legal, ethical and professional obligations.

6. Policy Updates

This policy may be updated from time to time to reflect changes in technology, regulation, or our business practices. The latest version will always be available on our website.

Effective Date: 5/11/2026
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